Ruoxi Wang UX Designer

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Experience



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UI/UX Design Intern - eBay

May 2022 — Aug 2022

Designed multiple customizable and scalable long-term frameworks for eBay's Collection hub, providing users with a one-stop location to manage their cross-category collections.

Conducted a competitive analysis of over ten competing applications and summarized strategic insights into the features, functions, and flows.



UI/UX Design Intern - Tencent

May 2021 - Aug 2021

Categorized the screens on WeChat Pay facial-recognition devices, summarized the user flows, analyzed the existing problems, and then worked with the design team to produce the iteration plan and UI Kit.

Optimized the payment registration process by adjusting
screen layout and updating the user flows, increasing the sign-ups from 75.9% to 81.8%.

Investigated unintended payment problems caused by
misrecognition of the face with engineers and product managers, coming up with several possible solutions.



UI/UX Design Intern - Xiaohongshu (RED)

Sept 2020 - Dec 2020

Collaborated with product managers and engineers to update the e-commerce platform and management system based on customer insights.

- Delivered visual solutions to enhance Xiaohongshu's seller center, improving the Net Promoter Score from 6 to 7(out of 10).
- Simplified and upgraded Xiaohongshu's UI kit.



UI/UX Designer - U·START Project

Feb 2020 — May 2020

- Analyzed problems from a UX/UI perspective, redesigned information architecture, and improved usability.
- Iterated the UI design of the project profile page and project search page in both web and mobile versions.

Education

New York University

MS Integrated Design & Media GPA 3.95/4.00 Feb 2022 — Jan 2023 (expected)

New York University

MS Integrated Design & Media Summa Cum Laude Sept 2018 — Jan 2022

Skills

Product Design User Experience Design Interaction Design Wireframing Rapid Prototyping Visual Design Product Strategy UX Testing and Research

Tools

Figma / Sketch / Adobe XD Principle / Protopie / After Effects Photoshop / Illustrator HTML / CSS / Javascript Maya / Unity Final Cut Pro Data Visualization (p5.js, D3.js)

Languages

Chinese (native) English (professionnal)